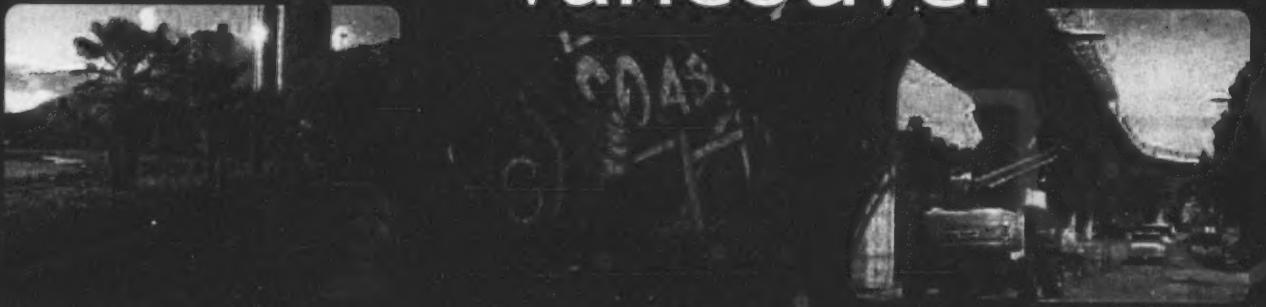


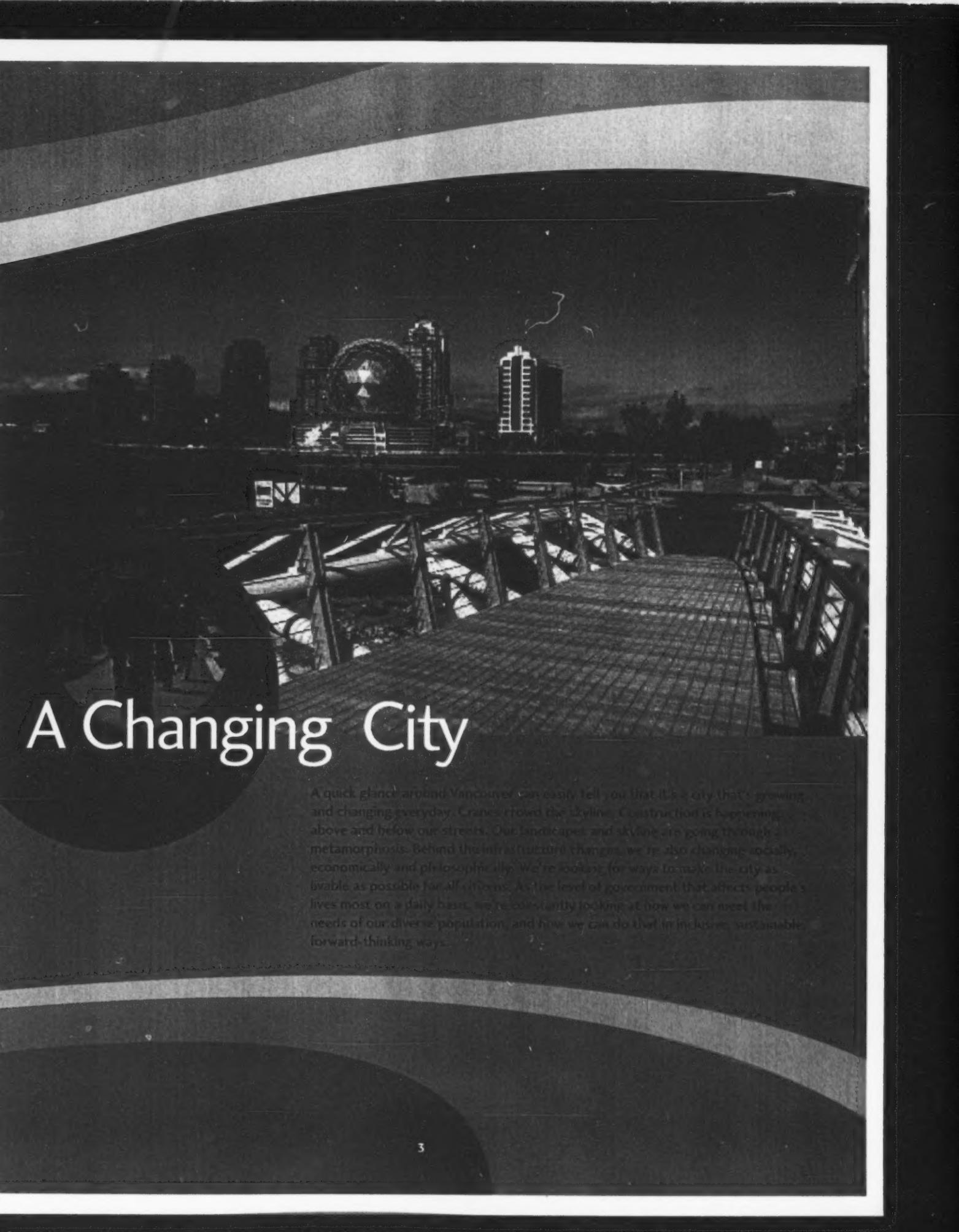


2007 Annual Report



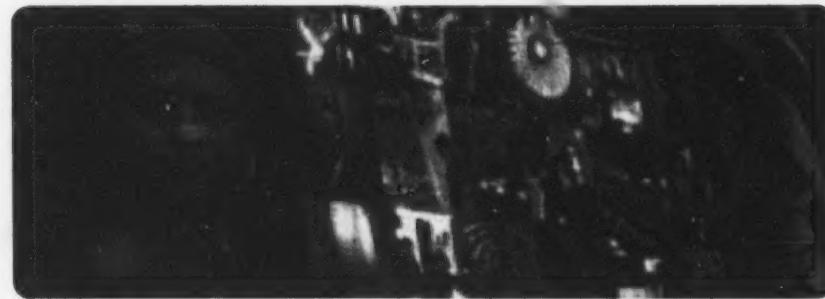
Vancouver





A Changing City

A quick glance around Vancouver City easily tell you that it's a city that's growing and changing everyday. Cranes crowd the skyline. Construction is happening above and below our streets. Our landscapes and skyline is going through metamorphosis. Behind the infrastructure changes, we're also changing socially, economically and philosophically. We're looking for ways to make the city as livable as possible for all citizens. At the level of government that affects people's lives most on a daily basis, we're constantly looking at how we can meet the needs of our diverse population, and how we can do that in inclusive, sustainable, forward-thinking ways.



Letter from the Mayor

On behalf of my colleagues at City Council, I am pleased to present the 2007 Annual Report. Over the past year our government has delivered on many of the goals that we identified in last year's report.

Under Project Civil City, we are delivering historic investments in supportive housing to help homeless people in our community suffering from drug addiction and mental illness. This year, Council approved development on 12 City-owned sites that will deliver more than 1,100 additional units of social housing across the city.

We are working hard every day to prepare our city to host the 2010 Olympic and Paralympic Winter Games. The Olympic Village at Southeast False Creek and venue construction are proceeding well. The Canada Line and new Convention Centre are near completion. And we are implementing plans to ensure all citizens and neighbourhoods are included in the celebration.

To promote our environmental agenda, we approved aggressive targets to reduce greenhouse gas emissions and successfully encouraged the provincial government to approve a new rapid transit line to the University of British Columbia by 2020. We are greening Vancouver's taxi fleet and constructing a record number of new bike lanes.



And, to help make our economy one of the strongest in Canada, we have reduced tax rates for small businesses and supported significant investments in our arts and culture sector.

Our efforts are delivering results. Vancouver remains one of the best cities on earth to live. The economy is booming. Fewer people are relying on their cars to get around the city. Our relationship with the federal and provincial government is strong. Property and violent crime rates are down dramatically and we are turning the corner on homelessness.

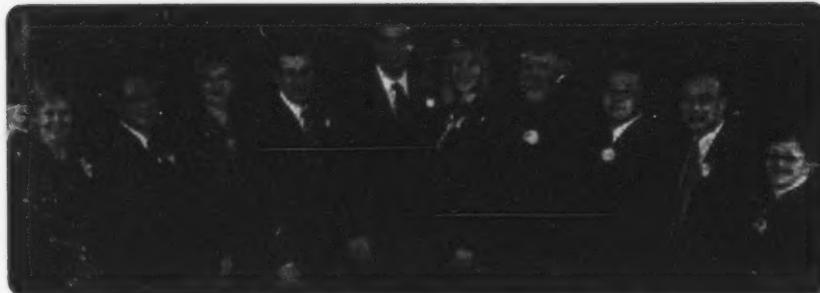
2008 promises to be an even more exciting year. We will:

- expand the number of new police officers on the street by 2010
- accelerate new social housing projects
- implement our groundbreaking EcoDensity plan to protect the environment and increase housing options
- finalize more than \$30 million in funding commitments from the federal government for drug treatment and mental health initiatives

- secure the future of BC Place and the Vancouver Art Gallery in our city for generations to come
- work to make Vancouver's transit system one of the most accessible in the world.

I want to thank all Councillors and City staff for their work over the past year. We have established a foundation for even more success in the future.

Sam Sullivan
Mayor of Vancouver



Left to right: Councillors Suzanne Anton, B.C. Lee, Elizabeth Ball, Peter Ladner, Tim Stevenson, Kim Capri, David Cadman, Raymond Louie, George Chow, and Heather Deal.

Vancouver City Council

Our Mission

To create a great city of communities that cares about its people, its environment and the opportunities to live, work and prosper.

Our Values

Responsiveness: To listen to all the people we work with and serve and to act in a timely and sensitive way.

Excellence: To strive for the best results.

Fairness: To apply unbiased judgement and sensitivity.

Integrity: To be open and honest and to honour our commitments.

Leadership: To set examples that others will choose to follow.

Learning: To increase knowledge and understanding in the workplace and in the community and to grow through our successes and our mistakes.

Our Objectives

To enhance community and individual well-being: social, economic, and physical.

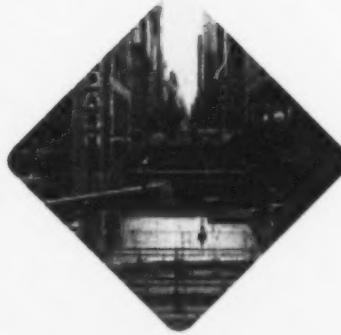
To protect and improve the environment.

To provide quality service equitably.

To create a challenging, safe, healthy, and rewarding workplace.

To be fiscally responsible.

To create good government through public participation, internal improvement, and constructive external relations.



Letter from the City Manager

The work we do everyday at the City of Vancouver is focussed on common goals. While we often talk generally about building and maintaining a livable city, how we achieve this depends on channelling our work through our basic objectives. We work to: establish an accessible and accountable city; bring civility to our streets and compassionate solutions to challenging social issues; create a strong local and regional economy; be a top destination for arts and culture; and be a world leader in environmental practices and sustainability. When we step back and look at our efforts, we can recognize that they are guided by these overarching goals. While

2007 was a difficult year interrupted by a long labour dispute, we still had significant accomplishments that contributed to our goals.

Council adopted the Supportive Housing Strategy, and the City continued to help provide non-market and low-income housing throughout Vancouver.

The Canada Line transit system, which will link our waterfront and downtown core to Richmond and the airport, is moving toward completion. By the end of 2007, all the City venues for the 2010 Olympic and Paralympic Winter Games were under construction and on schedule for completion.

311, the one-stop citizen information and service hotline set to begin in 2009, moved forward in its preparations.

We've developed a new Culture Plan that will serve as a guide for the City's ongoing and future role in arts and culture.

Our work in sustainability planning and outreach is paying off. The Climate Protection Progress Report showed that the City is already at five per cent below 1990 GHG emission levels and community emissions are one of the lowest per capita of major North American cities.

These are just some of the broad strokes of the body of work achieved by the City. The rest of this annual report will provide more insight into how we serve our citizens and keep our city livable.

Judy Rogers
City Manager



A City for Everyone

Inclusivity and accessibility are touchstones for how we build and run our city. Our programs, initiatives and investments are focused through the lenses of inclusivity and accessibility to provide the best support and services possible to all of our residents.



Housing

- In June 2007, Council adopted the Supportive Housing Strategy, which focuses on partnering with BC Housing and Vancouver Coastal Health to provide more safe and affordable housing for the homeless, along with help for tenants to stabilize their lives, enhance independent living skills, and re-connect with the community.
- The City and the Province of B.C. developed an innovative proposal in November to expedite up to 1,200 new social and supportive housing units on 12 City-owned sites. The City will lease the sites to non-profit operators for a nominal fee and each development that provides subsidized social and supportive housing will be exempt from property taxes. The provincial contribution will pay for pre-development costs. The partnership is part of the ongoing commitment to help break the cycle of homelessness.
- The City of Vancouver helped complete seven non-market or low-income housing projects with 332 units; facilitated 11 non-market or low-income housing projects with 872 units under construction; acquired two sites for social housing (Broadway and Fraser and Kingsway near Clark); and purchased the Drake Hotel in partnership with BC Housing.
- Council instituted "rate of change" measures to protect rental housing from develop-

ment in areas throughout the city where there is a large stock of older affordable rental housing.

- The City's Non-Market Housing Operations continued to provide low-income, safe, clean, stable housing to socially and economically marginalized tenants in 856 units in 10 residential facilities.

Childcare

- Through its Social Planning department, the City helped open several new or renovated childcare facilities in 2007 including: Bayshore Gardens Children's Centre (49 spaces), Kitsilano Area Childcare Centre (25 spaces), Gingerbread House Day Care (25 spaces), Kids on Heather (69 spaces).

Diversity and Accessibility

- In 2007, the City of Vancouver became a part of the 10x10 Initiative, a provincial program to increase employment of people with disabilities by 10 per cent by 2010, and is developing a strategy to help meet the goal.
- The City implemented its Measuring Up initiative, a 2010 Legacies Now program by which communities assess the degree to which they are accessible and inclusive for people with disabilities and others. All City departments, as well as community members, have been involved in the process.

- Nine more on-street parking spaces reserved for people with disabilities were created in areas of high parking demand as part of the City's ongoing program to add disability parking spaces in Vancouver.
- 200 sidewalk ramps were installed on transit routes to provide greater accessibility to buses for people with disabilities and those who use mobility aids.
- Council approved free parking for veterans for the week of Remembrance Day as well as discounted parking at all City-owned parking lots for the month of November.

Diversity Events

In 2007, the City of Vancouver celebrated its diverse community with events marking:

Lunar New Year

International Day for the Elimination of Racial Discrimination

International Women's Day

Youth Week

Aboriginal Day

Diwali

Cultural Harmony Awards

International Day of Disabled Persons

Diversity Day

Pride Week

Christmas



The Vancouver 2010 Olympic and Paralympic Winter Games

To mark the three-year countdown to hosting the 2010 Winter Games, the City held a series of events to give everyone the chance to catch the spirit of the Games. The Countdown at the Coliseum provided citizens with a day of free ice skating, figure skating and short track speed skating demonstrations and entertainment. The Hillcrest Groundbreaking marked the official start of construction on the Vancouver Olympic/Paralympic Centre curling venue; and the Olympic and Paralympic flags outside City Hall were illuminated by newly installed lights that will highlight them in the night through the Games.

- In November, the City's Olympic and Paralympic Operations office held a public ideas fair to brainstorm fun, inclusive ways for neighbourhoods and communities to celebrate the 2010 Winter Games. An online survey was also launched to gather suggestions and ideas.
- Council approved "live sites" at David Lam Park and the former bus depot site, north of Georgia Street between Cambie and Beatty Streets. These sites will be hubs for public celebration and entertainment during the 2010 Winter Games.
- The City signed the Southeast False Creek Olympic Village Community Benefit Agreement with Millennium Properties, the City's development partner for the Olympic Village buildings. The agreement sets out the terms for an Olympic Village inner-city economic development program to provide 100 inner-city jobs, \$15 million in inner-city procurement opportunities, and a \$750,000 legacy fund for training and employment of inner-city residents to work on the Olympic Village project.

Community Grants

In 2007, the City of Vancouver was proud to provide more than \$3.8 million in financial support to non-profit organizations which are working with each other and with city residents to provide priority services, address social problems, and bring about positive social change. The following organizations received grants:

Adult Learning Development Association
Battered Women's Support Services
BC Coalition of People with Disabilities
Big Brothers of Greater Vancouver
Big Sisters of BC Lower Mainland
Boys and Girls Clubs of Greater Vancouver
Canadian National Institute for the Blind
Canadian Paraplegic Association
Cedar Cottage Neighbourhood House
Dugout-Central City Mission
Chinese Community Library Services Association
Collingwood Neighbourhood House Society
Community Legal Assistance Society
Crisis Intervention and Suicide Prevention Centre
Downtown Eastside Abilities Link Society
Downtown Eastside Women's Centre Association
Downtown Eastside Youth Activities Society
Eastside Family Place Society
Environmental Youth Alliance
Family Services of Greater Vancouver
411 Seniors Centre Society
Frog Hollow Neighbourhood House
Gordon Neighbourhood House
Hastings Community Association



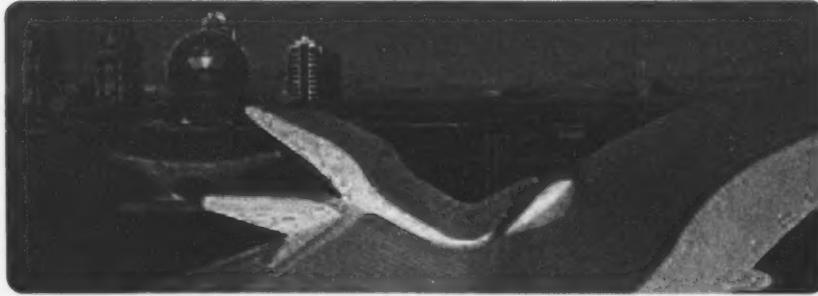
Headlines Theatre Company Society
Immigrant Services Society of BC
Information Services Vancouver Society
Inland Refugee Society of BC
Japanese Community Volunteer Association
Jewish Family Service Agency
Kettle Friendship Society
Kinex Youth Initiative Self Help
Kitsilano Neighbourhood House Resource Association
Kiwassa Neighborhood Services Association
La Boussole Centre Communautaire
Law Courts Education Society of BC
Learning Disabilities Association of BC
Leave Out Violence
Little Mountain Neighbourhood Early Years
Little Mountain Neighbourhood House Society
Marpole Oakridge Family Place Society
Marpole Oakridge Area Council
MOSAIC
Mount Pleasant Family Centre Society
Mount Pleasant Neighbourhood House
Multicultural Helping House Society
Network of Inner City Community Services Society
North Shore Counselling Centre Society
PACE Society
Pacific Community Resources Society
Pacific Postpartum Support Society
Pacific Foundation for the Advancement of Minority Equality
Philippine Women Centre of BC
Pacific Immigrant Resources Society
Plea Kidstart Golf Challenge 2006
Purple Thistle Community Society
Renfrew Collingwood Seniors Society

S.U.C.C.E.S.S.
South Granville Seniors Friendship Centre
South Granville Seniors Centre – Spanish Outreach
South Vancouver Neighbourhood House
South Vancouver Family Place
South Vancouver Seniors Network Society
Strathcona Community Association
Taiwanese Canadian Cultural Society
The Aboriginal Front Door Society
The Centre for Sustainability
The KidSafe Project Society
Thunderbird Neighbourhood Association
Tenant Resource and Advisory Centre
Urban Native Indian Education Society
Urban Native Youth Association
Vancouver Aboriginal Friendship Centre Society
Vancouver Area Human Rights Coalition
Vancouver Association for the Survivors of Torture
Vancouver Community Network
Vancouver Rape Relief and Women's Shelter
Vancouver Recovery Club
Vancouver Second Mile Society
Vancouver Status of Women
Vancouver Volunteer Centre
Vancouver Women's Health Collective Society
VSOCC Family Programs
West End Seniors' Network
West Side Family Place Society
Western Institute for the Deaf
Wish Drop-In Centre Society
Women Against Violence Against Women
YWCA of Vancouver

Childcare Grants

The City of Vancouver is a strong supporter of childcare in Vancouver and in 2007 provided \$1.1 million in grants to the following child care centres to enhance the quality, affordability and accessibility of care for Vancouver children and families:

Brant Villa Daycare Society
Britannia Community Services Centre
Cedar Cottage Neighbourhood House
Collingwood Neighbourhood House Society
Developmental Disabilities Association
Eastside Family Place Society
Frog Hollow Neighbourhood House
Kiwassa Neighbourhood Services
Little Mountain Neighbourhood House Society
McGregor Childcare Society
Mount Pleasant Childcare Society
Mount Pleasant Neighbourhood House
Ray-Cam Co-Op Association
Shannon Daycare Society
South Vancouver Neighbourhood House
Spare Time Childcare Society
St. Michael's Anglican Church
Strathcona Community Centre Association
Sunset Childcare Society
Sunset Community Association
The Vancouver Society for Children's Centre
Thunderbird Neighbourhood Association
Vancouver Aboriginal Friendship Society
Vancouver Chinese Pentecostal Benevolent Society
Westcoast Child Care Resource Centre
YMCA of Greater Vancouver
YWCA of Vancouver



Building for the Future Remembering the Past

Vancouver continues to reshape and improve itself, changing and growing to meet the needs of our increasing population. However, the City also recognizes the importance of what came before and how our history contributes to who we are now as a city.

Major Projects

Several major projects that will significantly shape our city progressed in 2007.

- The Canada Line transit system, which will link the waterfront and downtown core to the Richmond and the Vancouver International Airport, is moving toward its 2009 completion date. Several sections of Cambie Street, the main road along which the line will run, have been restored. Plans are underway to put the finishing touches through the Cambie Village area.

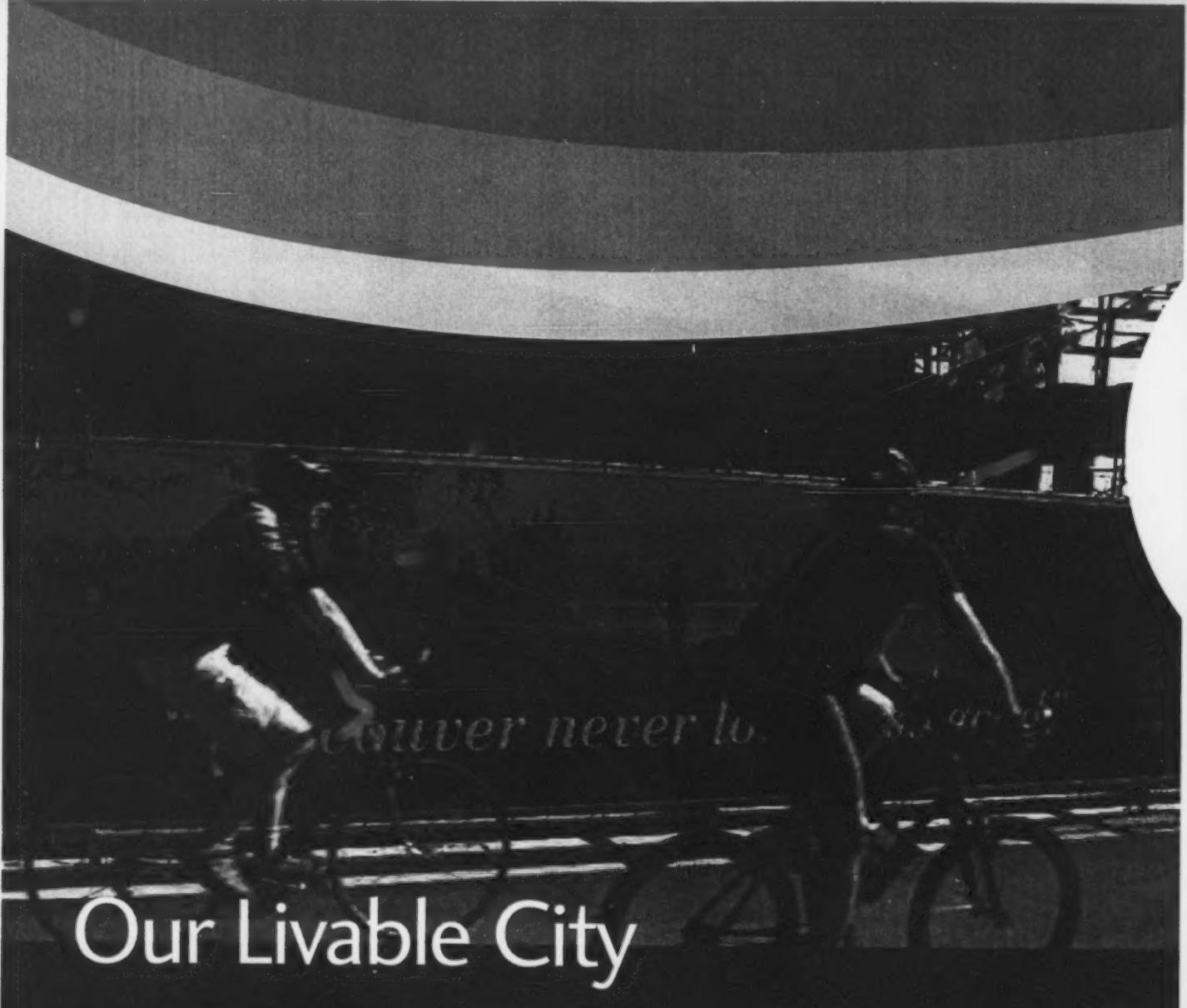
- The first phase of development of Southeast False Creek, the last remaining large tract of undeveloped waterfront land in downtown Vancouver, was well underway in 2007. The excavation and shoring for the buildings that will serve as the Olympic Village during the 2010 Winter Games were completed by year end and the reconstruction of the shoreline and new seawall continued. After the Games, development of the Southeast False Creek lands will continue, with the area becoming home to a model sustainable community of up to 16,000 new residents.



- In July 2007, City Council adopted the Issues and Directions Report for the Metropolitan Core Jobs and Economy Land Use Plan. The plan aims to ensure that enough development and transportation capacity exists to accommodate future job growth and economic activity in the Metro Core over the next 25 years. By planning for a healthy balance between jobs and residents, the Metro Core Plan contributes to the City's vision for an economically vibrant, livable and sustainable urban core.

Honouring History

- The City of Vancouver celebrated the 250th birthday of its founding father Captain George Vancouver with a celebration at the Vancouver Maritime Museum.
- Redevelopment of Mountain View Cemetery continued with the completion of a new operations yard and building in 2007. These are part of an overall master plan to construct three new buildings and 2,200 new spaces for cremated remains, and give local interment options to Vancouverites again for the first time in more than 20 years.
- Through an agreement with Veterans Affairs Canada, Mountain View Cemetery restored more than 275 markers at its Field of Honour military graves with proper foundations and new granite bases. The long-range goal is to restore more than 9,800 military grave markers at the cemetery.
- The City of Vancouver Archives scanned some 10,000 records, including photographs, documents and motion picture films, and made many of them available through the City website.



Our Livable City

We continue to protect, enhance and invest in our infrastructure and programs to keep Vancouver among the most livable cities in the world.

Safety and Order

- Former B.C. Attorney General Geoff Plant was appointed in May as the Project Civil City Commissioner. Plant will oversee this City initiative which works at making our communities healthy, safe and secure for everyone; addressing homelessness; and achieving public order and community engagement.



- In December, City Council supported the expansion of the Ambassador Program, an initiative of the Downtown Vancouver Business Improvement Area. The program involves street ambassadors who provide not only hospitality services, but address issues such as panhandling, litter, illegal vending, and graffiti. Council agreed to expand the program to 24-hour coverage and new areas through a shared funding model.

Streets and Traffic

The City's work on streets and traffic takes its lead from the priorities of our Transportation Plan which ranks walking, cycling, and public transit among our top priorities. We also continue to make upgrades and enhancements that keep our streets livable.

Walking

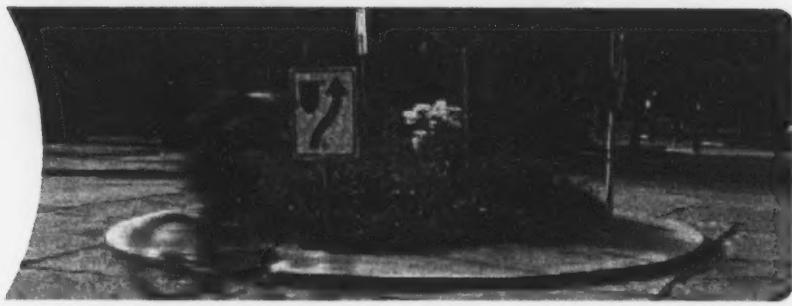
- As part of the City's implementation of a policy to enhance pedestrian environments, upgrades and reconstruction were completed on sidewalks, curbs, gutters on busy streets including: West Broadway, Expo Boulevard, Robson Street, East 7th Avenue, Ash Street, Hornby Street and Knight Street.
- The 2007 traffic signal program included the installation of 10 new pedestrian signals across the city. The installation of traffic management systems was completed at six major intersections: West Georgia and Denman; West Georgia and Nicola; Hastings and Renfrew; Hastings and Cassiar; Hastings and Boundary; and Granville and 70th Avenue.
- The comprehensive Main Street showcase project was completed. Upgrades to this busy pedestrian and transit corridor included: pedestrian and bus bulges at 18 intersections, two new pedestrian signals and a reconstructed wider sidewalk.
- The first block of the Carrall Street Greenway was constructed from Pender to Keefer Street. The route will complete a

seawall loop around Downtown and Stanley Park; provide a pedestrian and cyclist-friendly transportation corridor; and serve as a catalyst for economic revitalization and community development in this area.

- The Tupper Neighbourhood Greenway, a pedestrian-oriented community space and pathway surrounded by the grounds of Sir Charles Tupper Secondary School, was completed. The greenway was developed as a community healing project after the death of a student on school grounds.

Cycling

- Council approved construction of 40 blocks of bike lanes on Cambie Street from Kent Avenue to 29th Avenue.
- Bike lanes on Dunsmuir, West 4th and West 49th Avenue were officially opened.
- The City of Vancouver's bicycle route maps were updated from the original 2005 version. Since then, more than 150,000 credit-card sized maps have been distributed.



Transit

- The Canada Line is scheduled to be finished by 2009 and add a transit capacity equivalent to 10 major road lanes to our city. The 19-km system will provide a needed link to the growing residential, business, health care, educational and other centres in the region through a sustainable mode of transportation.
- Traffic signal improvements, bus bulges, a new trolley fleet, and transit shelters were added to the Main Street corridor to improve transit flow and accessibility.

Livable Streets

- The City improved its street cleaning service with the introduction of an afternoon shift and weekend coverage for faster response to emergency cleanups and to provide services 24 hours a day, seven days a week.
- Keep Vancouver Spectacular, an annual neighbourhood cleanup program organized by the City, expanded in 2007 by 1,000 volunteers for a total of 13,000 volunteers who helped collect 6,000 bags of litter.
- The City opened two of eight planned automated public toilets in downtown Vancouver. Supplied by the City's street furniture contractor, the toilets are self-cleaning and available for use free of charge. The toilets address an increasing issue with urination and defecation in public areas downtown.
- In response to growing demands for short-term parking in the city, 143 new parking meters were installed.
- The City's Graffiti Management Program provided a legitimate outlet for graffiti writers and other artists through a one-day mural contest. Thirty artists, chosen through a public call, were invited to use the walls of a City-owned warehouse to create an outdoor mural gallery which remained after the event.
- With the help of the Canada/BC Infrastructure Program, the City completed two combined sewer overflow projects. The combined sewer system, which carries storm water and sanitary sewage in the same pipe, is being separated to eliminate overflows which can discharge untreated waste water into local waters.



Culture

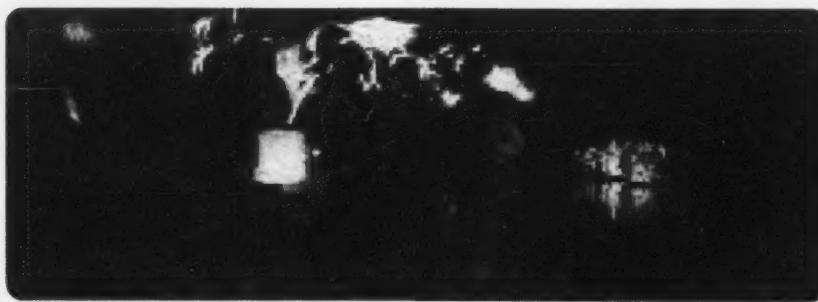
Although it plays a behind-the-scenes role, the City is a key supporter of our creative community. We recognize culture is inextricable from our city's livability.

- In 2007, the City held its first Creative City Conversation, a forum on culture, creativity and community. More than 485 members of the arts community and public attended this event which was part of a larger consultation process conducted by the City's Creative City Task Force to help develop a long-term arts and culture strategic plan for Vancouver.

- The new Culture Plan for Vancouver, 2008 – 2018, was approved by Council in January 2008. The plan will guide the City's ongoing and future role in the creative sector. The core vision of the plan is to develop, enliven, enhance, and promote arts, culture, entertainment and diversity in Vancouver to benefit all sectors of our city.
- The City joined the Arts Partners in Creative Development program in 2007. This strategic investment partnership allowed the City to leverage a \$500,000 contribution into a \$6.5 million, three-

year program that involves collaborating with the Government of BC, Canada Council for the Arts, Vancouver Foundation, the Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games, and 2010 Legacies Now to provide assistance to our arts and cultural organizations to create and develop new or existing works.

- The City completed the first phase in a multi-phased renovation of the Queen Elizabeth Theatre, the City's premiere performing arts venue.



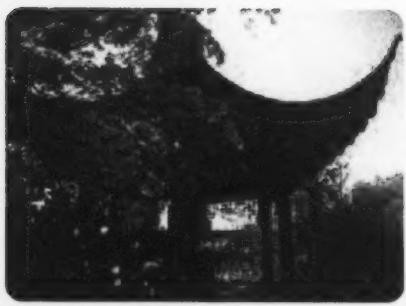
Cultural Grants

Through \$10.1 million of grants, the City of Vancouver provided funding and support to the following arts and cultural organizations in 2007:

2010 Legacies Now Society
A. S. T. C. Science World Society
Aboriginal Art and Culture Celebration Society
Aeriosa Dance Society
African Stages Association of BC
Anatomica Dance Society
Arts Club of Vancouver Theatre Society
Arts in Action Society
Association of United Ukrainian Canadians
Atmosphere Art Society
Axis Theatre Society
Ballet BC (Pacific Ballet Society)
Bard on the Beach Theatre Society
Barking Sphinx Performance Society
Battery Opera Performing Arts
BC Multicultural Health Services Society
Blackbird Theatre Society
Boca Del Lupo Theatre Society
Brazilian Community Association
Canadian Music Centre BC
Caravan World Rhythms Society
Carousel Theatre Society
Cedar Cottage Neighbourhood House
Celtic Fest Vancouver Society
Centre Cultural Francophone de Vancouver
Centre of Integration for African Immigrants
Children's Arts Umbrella Association
Children's Festival (CIAYA)

Chinese Benevolent Association of Vancouver
Chor Leoni Men's Choir
Cineworks Independent Filmmakers Society
Company Ersga Dance Society
Coastal Jazz and Blues Society
Collingwood Neighbourhood House Society
Community Arts Council of Vancouver
Compagni V'Ni Dansi Society
Contemporary Art Gallery Society of BC
Coyote Arts Percussive Performance Association
CRAB Water for Life Society
Crafts Association of BC
Dancing on the Edge Festival Society
Doxa Documentary Film and Video Festival
Dr. Sun Yat-Sen Garden Society of Vancouver
Dunbar Residents Association
EastVan Celebration Society
Eastside Culture Crawl Society
EDAM Performing Arts Society
Electric Company Theatre Society
Elektra Women's Choir
Evergreen
False Creek Watershed Society
Felix Culpa (Grinning Dragon Theatre)
Firehall Theatre Society
Flamenco Rosario
Friends of Chamber Music
Fringe Festival
Frog Hollow Neighbourhood House
Full Circle: First Nations Performance Society
Gallery Gachet Society
Greater Vancouver Professional Theatre Alliance
Green Thumb Players Society
Grunt-Visible Arts Society

Hard Rubber New Music Society
Headlines Theatre Company Society
Helen Pitt Gallery
Hellenic Congress of BC
Holy Body Tattoo Society
I. E. Artspeak Gallery Society
Islamic Heritage Society
Jewish Community Centre of Greater Vancouver
Jewish Museum and Archives of BC
Joe Ink Performance Society
Judith Marcuse Projects Society
Karen Jamieson Dance Society
Kidd Pivot Performing Arts Society
Kinesis Dance Society
Khalsa Diwan Society
Kokoro Dance Theatre Society
Latinos in Action Vancouver Foundation
Leaky Heaven Performance Society
Light Water Drum Society
Little Mountain Neighbourhood House Society
Lola MacLaughlin Danse Society
Malaspina Printmakers Society
Mandala Arts and Culture Society
Marta Marta Hop Society
Mascall Dance Society
Media Undefined Society
Mortal Coil Performance Society
Movement Enterprise
Mount Pleasant Neighbourhood House
Music BC Industry Association
Music in the Morning Concert Society
Music on Main Society
Musica Intima Society
Myanmar Heritage Cultural Association
Native Daughters of BC



New Forms Media Society
New Orchestra Workshop Society
New Performance Works
New World Theatre Society
Norman Rothstein Theatre
O R Gallery Society
Other Sights for Artists Projects Association
P.E.D.A.L. Power Association
Pacific Baroque Orchestra Society
Pacific Cinematheque
Pacific Space Centre Society
Pacific Theatre
Pandora's Collective Outreach Society
Pangaea Arts Society
Pink Ink Theatre Productions Association
Playwrights Theatre Centre
Powell Street Festival Society
Pride in Art Society
Proximity Arts Society
Public Dreams Society
PuSh International Performing Arts Society
Radix Theatre Society
Raven Spirit Dance Society
Realwheels Society
Redshift Music Society
Reel to Real International Film Festival
Ruby Slippers Productions Society
Rumble Productions Society
Satellite Video Exchange Society
Science Friction Arts Society
Screaming Weenie Productions
Secret Lantern Society
Shakti Dance Society
Solo Collective Theatre Society
South Asian Family Association

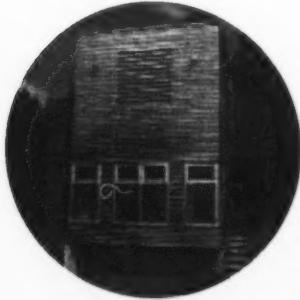
Standing Wave Society
Still Moon Arts Society
Tara Cheyenne Performance
TCCS -Special Events Association
The Centre for Sustainability
The Dance Centre
The Greater Vancouver Alliance for Arts and Culture Society
The Only Animal Theatre Society
Theatre La Seizieme
Theatre Replacement Society
Touchstone Theatre Society
Turning Point Ensemble Society
United Players of Vancouver
Up In the Air Theatre Society
Urban Ink Productions
Uzume Taiko Drum Group Society
Van Dyke March and Festival Society
Vancouver Opera Association
Vancouver Academy of Music
Vancouver Access Artists Run Centre
Vancouver Art Gallery
Vancouver Asian Film Festival Society
Vancouver Asian Heritage Month Society
Vancouver Bach Choir
Vancouver Ballet Society
Vancouver Cantata Society
Vancouver Cantonese Opera
Vancouver Celebrates Diwali
Vancouver Centre for Contemporary Asian Art
Vancouver Chamber Choir
Vancouver Cherry Blossom Festival
Vancouver Chinese Instrumental Music Society
Vancouver Co-Operative Radio

Vancouver East Cultural Centre
Vancouver Folk Music Festival Society
Vancouver Inter-Cultural Orchestra
Vancouver International Bhangra Celebration Society
Vancouver International Dance Festival Society
Vancouver International Film Festival Society
Vancouver International Writers Festival Society
Vancouver Jewish Film Festival
Vancouver Latin American Film Society
Vancouver Maritime Museum
Vancouver Metis Association
Vancouver Moving Theatre Society
Vancouver Museum Commission
Vancouver New Music Society
Vancouver Opera Association
Vancouver Out on Screen Film and Video Society
Vancouver Playhouse Theatre Company
Vancouver Pride Parade
Vancouver Recital Society
Vancouver Society for Early Music
Vancouver Society of Storytelling
Vancouver Summer Festival Society
Vancouver Symphony Society
Vancouver Tap Dance Society
Vancouver Venture for Diversity Society
Vancouver Wooden Boat Society
Yayoi Dance Company
Vetta Chamber Music and Recital Society
Visceral Visions Society
Wen Wei Dance Society
West End Seniors' Network
Western Front Society
Western Theatre Conspiracy Arts Society
Word on the Street Festival
Working Arts Society



Living Sustainably

A fundamental change is happening in Vancouver in every aspect of how we build our city. From planning and construction to corporate choices and community outreach, we're looking at how to reduce energy emissions and improve and protect our quality of life.

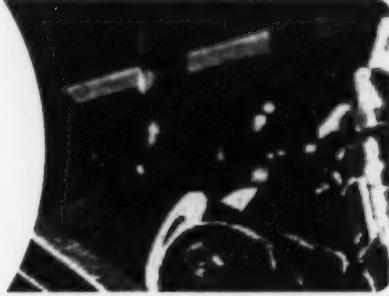
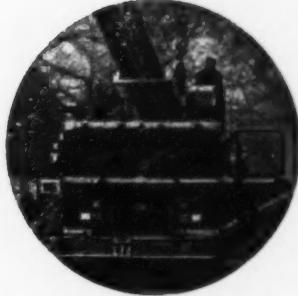


- The City's EcoDensity initiative, which is exploring how high quality and strategically located density can make Vancouver more sustainable, livable and affordable, completed its initial public process. From February to May, an EcoDensity fair, speaker series, and workshops gave citizens the chance to learn more and offer feedback. A draft charter and initial actions were created and referred to the public and Council in November.
- Council approved implementation of the Green Building Strategy, which reflects a long-term commitment to improving energy, water and material conservation, and indoor environmental quality in all new and retrofitted buildings constructed in Vancouver.
- Design began for the Southeast False Creek Community Energy Centre, which will capture waste heat from sewage to generate space heat and domestic hot water for the SEFC neighbourhood. Half of the distribution pipeline was completed for the first phase of the Neighbourhood Energy Utility development.

- Vancouver was named as the province's greenest large city with a population of 100,000 or more by the Province of B.C. The Green City Award recognizes Vancouver for the quality of its planning and programs which result in a livable and more sustainable city.
- Still Creek is one of only two remaining visible streams in urban Vancouver. Along with neighbouring municipalities, the City is working to revitalize sections of the creek to reduce flooding, reconnect people with the creek and its natural beauty, and improve long-standing environmental issues. In 2007, sections of the creek were widened and restored in the second project of a 10-year action plan.
- The City's Sustainability Group produced the Climate Protection Progress Report for Council, which identified that the City is already at five per cent below 1990 greenhouse gas (GHG) emission levels and is on track to meet a corporate GHG reduction target of 20 per cent below 1990 levels by 2010. The report also

showed that community emissions are one of the lowest per capita of major North American cities and currently only five per cent above 1990 levels.

- The City has replaced regular diesel fuel used in its fleet with biodiesel blends containing bio-products to reduce greenhouse gas emissions.
- Our Sustainability Group teamed with BC Hydro and Terasen Gas to retrofit 720 Vancouver restaurants with efficient pre-rinse spray valves which save hot water and reduce energy consumption.
- The City's One Day One School pilot program was launched to promote active school trips. The program helps schools identify barriers to more active travel choices and then guides them in ways to reduce driving and increase walking, biking, riding the bus or using a carpool to get to school.



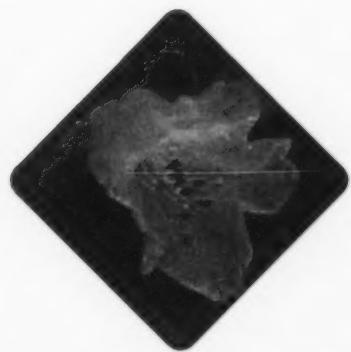
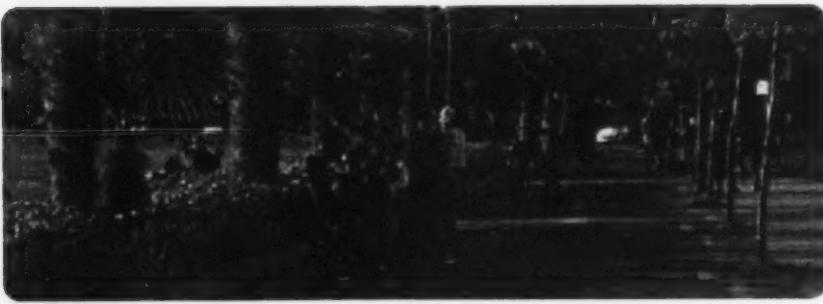
Serving Citizens Better

Vancouver's livability depends in part on not only the range of services we provide, but the quality as well. As an organization, we regularly assess how we're doing business and look for ways to better serve our citizens.

- 311, the one-stop citizen information and service hotline slated for launch in mid-2009, moved forward in its preparations. Staff developed the operational plan and analyzed the business processes of transferring to a 311 system. The 311 Contact Centre facility is under development. When it's in place, this centralized service

will provide citizens with ready access via telephone to most City information and non-emergency services, 24 hours a day, seven days a week, in multiple languages.

- The City rolled out a new bylaw website to improve public access to bylaws. More than 2,000 electronic versions of bylaws were put online, and a new search engine was added to the bylaw website.



Vancouver Board of Parks and Recreation

Our city's exceptional parks and recreation system is one of the most significant measures of how well residents are being served.

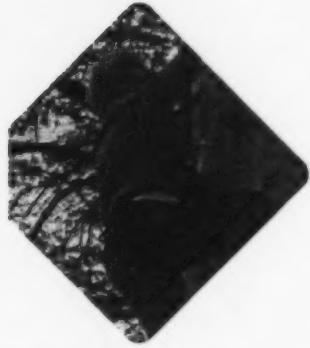
Our many and varied recreation programs, delivered directly and through partners, contribute to healthy communities and to a healthy environment and economy for the city. By providing these amenities, the Park Board serves as the champion of personal and community well-being, connecting neighbours, improving the natural landscape and keeping lives in balance.

The last year was marked by the major impacts of the storms in late 2006 and early 2007 and the summer-long labour disruption. Despite this, the Park Board made significant progress on delivering new and improved parks and recreation services to residents.

Healthy Residents, Healthy Communities

- The Vancouver Active Communities program was substantially expanded with new initiatives to inform, inspire and equip residents and help them become 20 per cent more physically active by 2010.
- New scanable Flexi Passes and 10-visit cards with photo ID were introduced for pools and fitness centres, providing faster service and quicker renewals.

- Stanley Park's Ted and Mary Greig Rhododendron Garden database was completed, with self-guided walking tours developed and posted on the website.
- Fifteen open houses and workshops were hosted to give residents an opportunity to review and provide input into concepts, designs and plans for park and facility projects.
- New naming rights and commemorative naming policies were approved, providing guidelines and a decision-making framework for naming Park Board facilities.
- A new process around naming parks was finalized to provide greater consistency and more public input.
- More than a dozen community projects were funded under the Neighbourhood Matching Fund.



Renewing Our Parks and Facilities

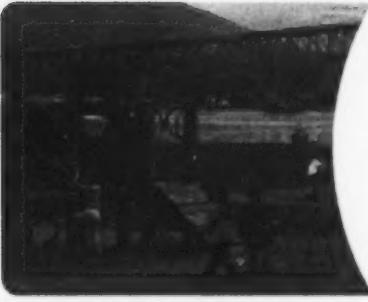
- A new Sunset Community Centre was opened to the public at year end, replacing one of the oldest centres in the city. The dramatic "green" building with unique landscaping features was relocated to Main Street.
- Extensive plaza renovations were completed at the top of Queen Elizabeth Park including the Celebration Pavilion, sculpture, fountains, and Tai Chi arbours.
- A major refurbishment of the historic children's playground at Ceperley Meadow in Stanley Park was made possible through the Air India Memorial project, which was funded by the federal government. The memorial and playground were unveiled in July.

- Ongoing use of the Downtown Skate Plaza was approved, following a two-year trial for the popular street-style skate board park.
- A 25-year lease was approved for the Stadium in Nat Bailey Park, which includes a \$5-million restoration of the historic baseball facility.
- East Vancouver's redeveloped Pandora Park was officially opened with new walkways, seating, play areas and drainage.
- Two small green spaces were added to the Vancouver park inventory – in Yaletown at Mainland and Nelson, and in Marpole at 72nd Avenue and Osler Street.
- Neighbourhood park upgrades significantly improved Nelson and Victoria Parks, and the Oak and 37th park site.

- The Lost Lagoon bicycle path was reconstructed to improve pedestrian and cyclist safety in Stanley Park.
- Playgrounds were renovated or replaced in George, Bobolink, Victoria, and Rupert Parks to better serve families. New playgrounds were added to Coopers' Park Extension, and Nelson, Stanley, and 72nd and Osler Parks.

Planning Today for Tomorrow: Sustainability

- With community partners and thousands of volunteers, the Park Board marked the annual Earth Day events in Everett Crowley, Jericho and Hastings Parks.
- A shoreline protection project was completed at East Vancouver's New Brighton Park to control major erosion.

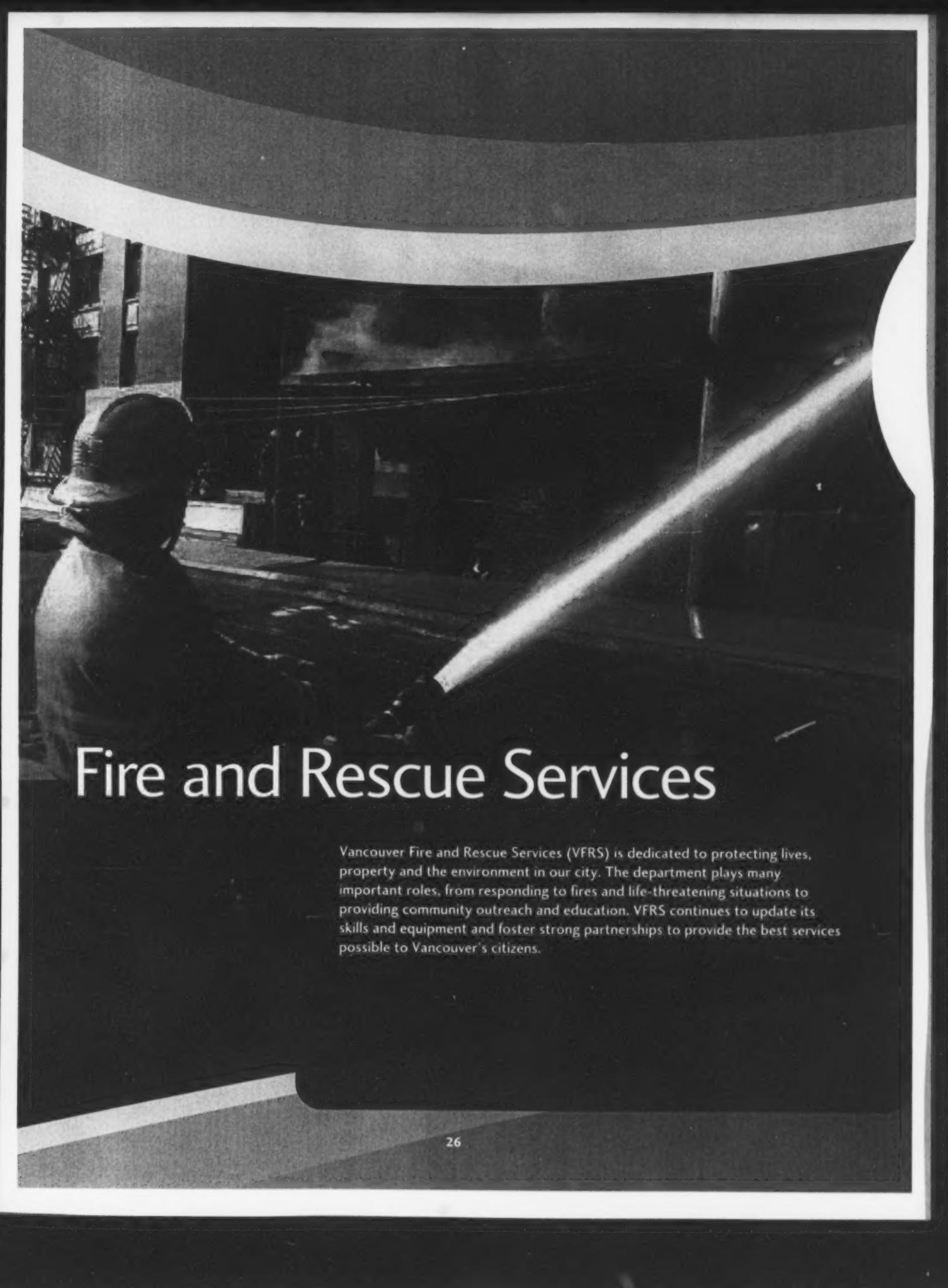


Being Financially Responsible: Accountability and Enterprise

- A successful fundraising and development program raised just under \$1 million through donations.
- Special project funding was received from a number of major gifts, including the Red Fox program to support aboriginal women's wellness and a donation towards refurbishing the Kits Beach basketball court.

Special Project: Stanley Park Restoration

- The restoration of Vancouver's beloved Stanley Park was one of 2007's signature renewal projects. Gale-force wind storms in late 2006 and early 2007 toppled more than 10,000 trees in Vancouver's first and largest park, and caused severe damage.
- The Park Board responded quickly with a redirection of resources, focusing immediate efforts on restoring access to roads, park facilities and services. An ambitious restoration plan was prepared by a team of staff, consultants and volunteers and with extensive public consultation. The plan would not have been possible without significant financial and in-kind contributions, with \$9.5 million pledged from the three levels of government and more than 7,000 corporate and private donors.
- One of the goals of the restoration was to create supporting legacies that will sustain and support Stanley Park for future generations. These include setting aside a damaged area as a demonstration site; the development of historical, cultural, and interpretive signage; creating a new long-term forest management plan and an ongoing forest maintenance fund for continued restoration work through revenues from the sale of a portion of the fallen trees.
- Significant progress was made in 2007 with the park well on its way to being assessed, cleaned up and renewed by year end. Completed work included: clearing of blow-down areas; removal of debris; distribution of fallen trees; preparation of a new protection strategy; reopening roads and trails; assessing and mapping the park; stabilizing damaged cliffs and slopes; reopening the seawall; and replanting the forest and planting new materials.



Fire and Rescue Services

Vancouver Fire and Rescue Services (VFRS) is dedicated to protecting lives, property and the environment in our city. The department plays many important roles, from responding to fires and life-threatening situations to providing community outreach and education. VFRS continues to update its skills and equipment and foster strong partnerships to provide the best services possible to Vancouver's citizens.



Training and partnerships

- In 2007, members of the department worked with Canada Line planners on various access issues in regards to the construction of the line to prepare the department for emergencies that may occur once the line goes into service.
- Members of the Hazardous Materials Team took part in an advanced clandestine lab training course in Washington State to learn more about dealing with illegal drug labs. As well, members conducted advanced training for responses to radiation events.
- VFRS Special Operations division partnered with Vancouver Coastal Health and Providence Health to provide "decon" response to Vancouver General UBC and St. Paul's Hospital in the event of a mass casualty incident requiring decontamination of patients.
- The department conducted tactical inspections on over 38 construction sites, entering rescue agreements with various construction companies.
- In 2007, Vancouver Firefighters Community CPR team entered into a partnership with the Canadian Red Cross to become an associate provider of their programs.

Community Services – Emergency Preparedness

In 2007, VFRS provided the following for the community:

- Emergency preparedness public education courses: 62 classes, 3,069 attendees
- Neighbourhood Emergency Preparedness Program: four classes, 100 attendees
- Emergency Response Team training: two classes, 37 attendees
- Community fairs: two fairs; 200 attendees
- Emergency preparedness exercises: eight exercises, 150 volunteers

Improving and upgrading equipment

- VFRS received 13 new pumper engines, equipped with compressed air foam capability that will enhance fire fighting tactics. They also received two 125-foot aerials; two hazmat vehicles; and one air and light support unit.
- The fireboat program completed the installation of a new radar system on all five boats. Fireboat #4 underwent a major refit with a hull restoration, and rebuilding of the engine, Hamilton jets, and fire pumps.

- The Emergency Medical Services division replaced all its external defibrillators in 2007, coinciding with the implementation of new guidelines on CPR and AED use.

2007 Inspections

- Fire company inspections: 9,025
- Fire prevention inspections: 2,779

Response Statistics

- Alarm activated/no fire: 5,786
- Explosions or ruptured pipes: 8
- False alarms: 3,942
- Fires: 1,580
- Hazardous materials: 459
- Medical: 24,082
- Motor vehicle accidents: 4,578
- Public hazards (wires/poles/trees down; spills on roads): 557
- Public service (assisting invalids, people locked in or out): 2,150
- Technical rescue (high angle, confined space rescues): 7
- Total for 2007: 43,149



Police Department

The Vancouver Police Department (VPD) provides professional and effective community-based policing through partnerships focusing on prevention, enforcement, and investigative and problem solving strategies. The VPD serves and protects our citizens and works to find new and improved ways to do so.



New Leader

In 2007, the Vancouver Police Department saw a change of command from retiring Chief Constable Jamie Graham to incoming Chief Constable Jim Chu. Chief Constable Chu began his policing career with the VPD in 1979.

Con Air

Chief Chu launched a public safety initiative that had been started by his predecessor. Popularly dubbed Con Air, it involved rounding up criminals who had fled to Vancouver to escape prosecution and sending them back to face the charges in the jurisdictions where they committed their crimes. The program has been successful and continues in Vancouver. It is also being studied in other cities.

Auto Theft Prevention Program

Late in 2007, the department unveiled a major crime prevention program aimed at reducing theft from autos. A television public service announcement reminded motorists that "If you leave it, thieves won't." The

six-week campaign resulted in the largest one-month drop in theft-from-auto statistics in the department's history.

Operational Review

In 2007, the Planning, Research and Audit Section completed an operational review of all administrative and operational processes within the VPD. The goal was to identify methods to maximize efficiencies of existing human resources across the department; determine shortcomings in comparison to industry best practices standards; and identify the additional resources required to attain those standards. This comprehensive analysis involved five separate studies and generated two reports. The project team developed numerous cutting-edge theoretical models and programs, many unique in the field of organizational analysis. The operational review played a major role in City Council's decision to increase the VPD's authorized strength by 194 sworn and 95 civilian positions. In addition, the methods and programs developed by the project team have generated, and will continue to generate, substantial efficiencies across the department.

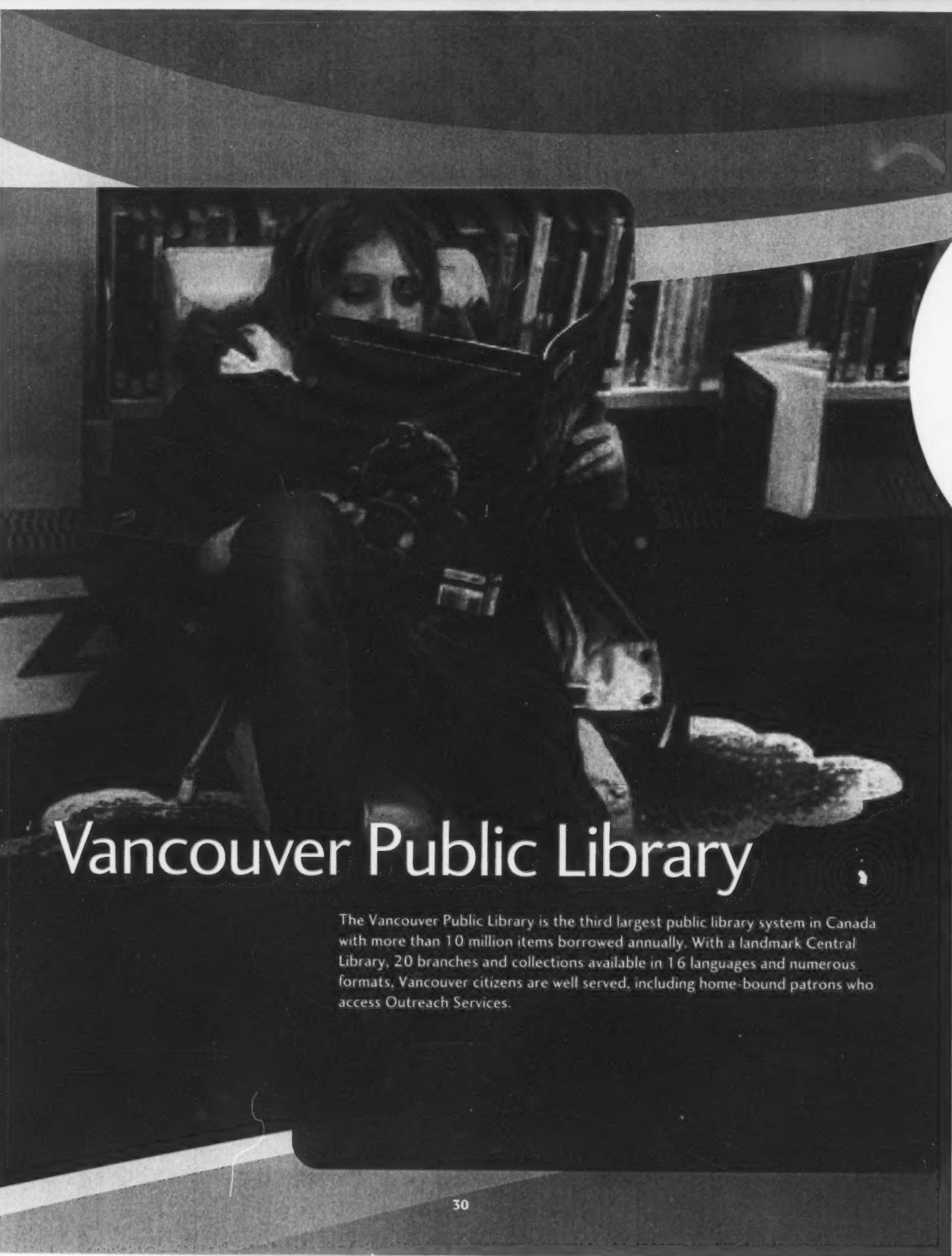
Recruiting

Hiring new members continues to be a major challenge for the department in a time when unemployment has never been lower and departmental standards have never been higher. The department has initiated a number of non-traditional strategies to meet the challenge. Under the banner of "Operation Search and Employ", the department has extended its recruiting campaign province-wide and across western Canada. The VPD was the first police force to put a recruiting session on the virtual Internet world of Second Life.

Statistics

% change from 2006 to 2007

- Violent crime – down 6%
- Property crime – down 10.9%
- Other crime – down 6.8%
- 2007 total calls for service: 243,891



Vancouver Public Library

The Vancouver Public Library is the third largest public library system in Canada with more than 10 million items borrowed annually. With a landmark Central Library, 20 branches and collections available in 16 languages and numerous formats, Vancouver citizens are well served, including home-bound patrons who access Outreach Services.



Upgraded website

Throughout 2007, Vancouver Public Library renovated one of its busiest branches – its website at vpl.ca. The renovation was undertaken with busy users in mind. The updated site lets citizens read newspapers or magazines from around the world, renew or reserve a book or DVD or find out about the week's library events, turning their computers into personal branch libraries. It also provides a live online information service, and access to InfoAction, the VPL's fee-based information and research centre.

Get Carded!

By Grade 9, students increasingly rely on electronic resources and information for their assignments. The Get Carded! program visits schools and introduces Grade 9 students to online search tips as well as the wealth of commercial databases and other Internet services available through Vancouver Public Library. A teen librarian explains how students can get a card and provides a one-hour multimedia presentation. By 2007, approximately half of Vancouver's Grade 9 students got carded and the popular program continues.

Outreach Services

Home delivery service for patrons who can't visit library branches and monthly deliveries of library materials to seniors' care homes are just two ways VPL ensures all Vancouver residents can access the library. VPL librarians also regularly present book talks and information about programs and services at community centres and to seniors groups across the city. The Outreach collection includes: fiction and non-fiction large-print books; digital and cassette talking books; videos of films and TV shows with voice-overs describing the visual elements for those who are blind or have low vision; and BiFolkal multi-sensory kits that contain songbooks, pictures and other materials for reminiscence programs for seniors to stimulate discussion.

Vancouver Verse

Along with the City of Vancouver and the Vancouver International Writers Festival, VPL is a partner in Vancouver's Poet Laureate program. Working with the City's inaugural Poet Laureate George McWhirter, staff created Vancouver Verse, the program's official website at www.vancouververse.ca. Poetry aficionados who visit the site learn how to submit poems for *A Verse Map of Vancouver*, an anthology to be edited by Mr. McWhirter.

In 2007

- Collections available in 16 languages
- 520 public Internet workstations available at branches
- Materials borrowed: 7,566,168
- Number of visits: 4,799,801
- VPL holdings: 2,731,053 items
- Library programs: 5,560 with 163,403 attendees
- Visits to www.vpl.ca: 2,958,321
- New titles added to the collection: 40,649

* Due to a labour dispute, the library was closed for three months in 2007.

City of Vancouver Consolidated Statement of Financial Position
As at December 31 (\$000s)

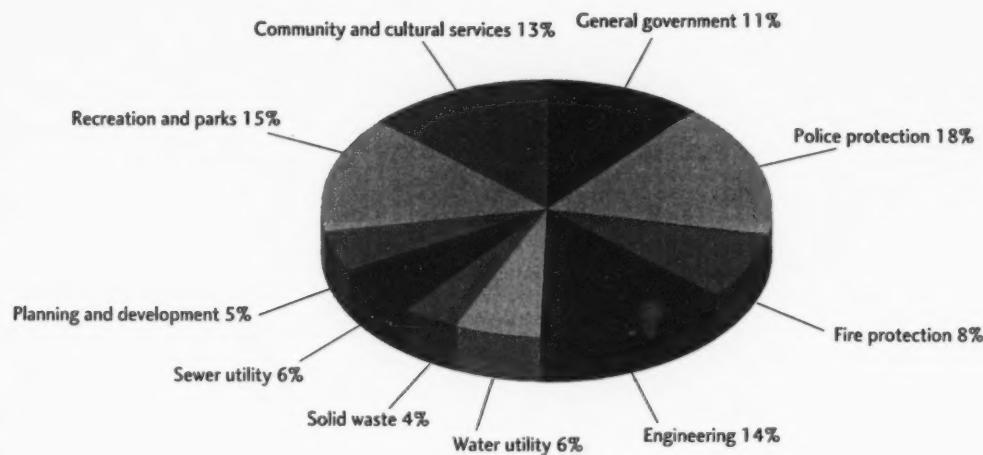
	2007	2006
FINANCIAL ASSETS		
Cash	\$ 71,437	\$ 71,528
Temporary investments	806,267	630,783
Accounts receivable and accrued interest	72,064	71,960
Local improvement receivable	13,536	15,432
Property taxes receivable	24,059	22,238
Lease agreement receivable	54,296	56,225
	<u>1,041,659</u>	<u>868,166</u>
LIABILITIES		
Accounts payable and accrued liabilities	360,292	300,899
Mortgage and loan agreements	63,403	66,923
Long term debt	514,586	428,631
Deferred income and development cost levies	106,429	73,692
	<u>1,044,710</u>	<u>870,145</u>
NET DEBT	(3,051)	(1,979)
PHYSICAL ASSETS		
Inventory	15,306	13,807
Capital assets	10,953,893	9,096,785
	<u>10,969,199</u>	<u>9,110,592</u>
NET ASSETS	\$10,966,148	\$ 9,108,613
MUNICIPAL EQUITY		
Equity in capital assets	\$10,425,188	\$8,652,316
Reserve for debt retirement	110,136	92,621
Reserves	399,893	339,149
Fund balances	157,154	132,240
Obligations to be funded from future revenue	(126,223)	(107,713)
	<u>\$10,966,148</u>	<u>\$ 9,108,613</u>

City of Vancouver Consolidated Statement of Financial Activities
Years ended December 31 (\$000s)

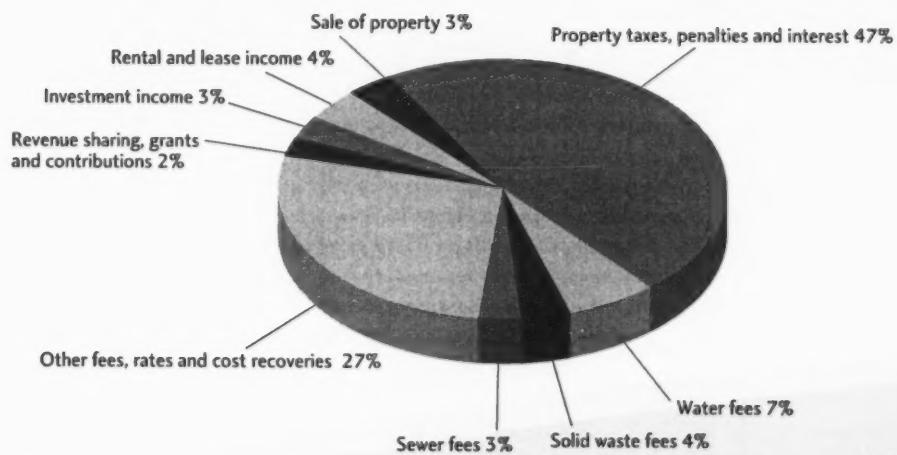
	2007	2006
REVENUE		
Property taxes, penalties and interest	\$ 533,577	\$ 507,511
Water fees	73,950	68,859
Solid waste fees	40,588	42,790
Sewer fees	35,505	33,185
Other fees, rates and cost recoveries	308,145	313,227
Revenue sharing, grants and contributions	28,332	18,586
Investment income	33,062	30,079
Rental and lease income	44,654	43,020
Sale of property	38,976	8,055
	<u>1,136,389</u>	<u>1,065,312</u>
EXPENDITURES		
General government	128,654	117,564
Police protection	189,268	178,991
Fire protection	96,465	81,220
Engineering	158,368	170,675
Water utility	70,418	69,832
Solid waste	46,569	45,316
Sewer utility	71,977	80,029
Planning and development	57,993	63,853
Recreation and parks	164,887	160,085
Community and cultural services	151,364	92,943
	<u>1,135,963</u>	<u>1,060,508</u>
NET REVENUE	<u>426</u>	<u>4,804</u>
DEBT, TRANSFERS AND OTHER		
Debt		
Principal repayments	(40,763)	(139,072)
New issues	125,000	-
Net transfers (to) from reserves	(78,259)	30,922
Change in obligations to be funded from future revenue	18,510	894
	<u>24,488</u>	<u>(107,256)</u>
CHANGE IN FUND BALANCES	<u>24,914</u>	<u>(102,452)</u>
FUND BALANCES		
Beginning of year	132,240	234,692
End of year	<u>\$ 157,154</u>	<u>\$ 132,240</u>

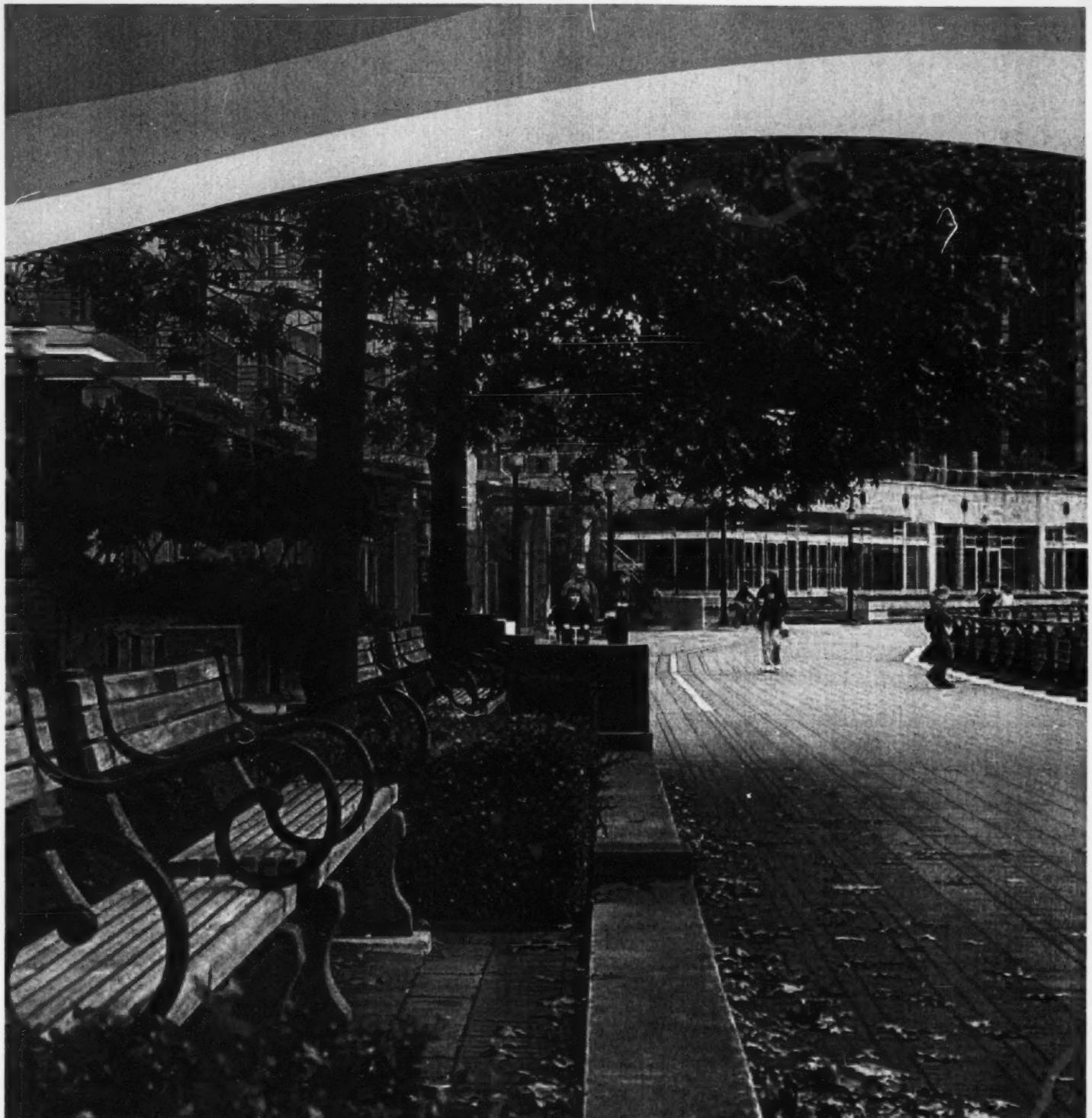


Expenditures



Revenue Sources







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